

INFORMATION BULLETIN

WORKFORCE INVESTMENT ACT

Number: WIAB01-27

Date: October 4, 2001
Expiration Date: 06/30/02
69:155:cg:4958

TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: TITLE I PERFORMANCE

The purpose of this information bulletin is to inform the Local Workforce Investment Areas (LWIA) regarding the latest performance on the core measures, base wage data availability, criteria for renegotiations, and the status of renegotiations activities at the Department of Labor (DOL) per Section 136(b)(3)(iii) of the Workforce Investment Act (WIA).

Attachment 1: This attachment provides an overview of California's WIA Title I performance on the 15 client outcome measures and two customer satisfaction measures as of June 30, 2001. These data include both clients served by LWIA formula funds and by the 15 Percent Special Projects. Also included in *Attachment 1* are the local area detailed performance results.

As shown in this attachment, the State is not meeting its goals in two areas: percent of clients employed and attaining a recognized credential and Younger Youth (age 14-18) High School completion (attainment of a diploma or the equivalent). The low levels of credential attainments are in part based on the Department of Labor (DOL) requirements. In order to accommodate the lag in the availability of the employment data, the majority of the client outcome data are based on clients that were enrolled and exited under the Job Training Partnership Act (JTPA) program during Program Year (PY) 1999-2000. Under JTPA, credential attainment was not a priority of service, therefore, these data were not captured at that time. Due to DOL requirements, LWIAs must research previous JTPA clients to determine if they have met the WIA performance outcomes. With respect to educational attainment, the local areas are limited in their ability to accurately measure this outcome because education data are considered confidential under the federal Family Educational Rights and Privacy Act.

Attachment 2: As required under the WIA, 13 of the 15 client outcome measures are evaluated using employers' Unemployment Insurance wage records. This attachment displays the relationship between the exit date for a client and the availability of wage record data to measure employment and retention. The final data on performance are not available before November following the close of the program year. The data can not be processed and available to the local areas any earlier than the release of the final annual report (required from the States to DOL) on December 1, following the close of the program year. It should be noted that these data would not be complete since there is no opportunity before the Annual Report deadline for local areas to submit supplemental data.

Attachment 3: This attachment is a Question and Answer (Q&A) of the establishment and renegotiation processes of performance goals at the federal, state and local level. This document provides an initial framework for State/local negotiations.

Attachment 4: This attachment provides the timeline for the WIA performance renegotiation process. We will contact those who have expressed an interest in renegotiating their levels by October 29, 2001.

Finally, DOL is undergoing a revision on the Training and Employment Guidance Letter (TEGL) 7-99, *Core and Customer Satisfaction Performance Measures for the Workforce Investment System*, which is expected to be issued soon. This revision is expected to clarify issues and address frequently asked questions.

We look forward to working with you and your staff to ensure that the success of California's workforce investment system is accurately reflected through the performance accountability system. If you have question regarding this request, please contact Bill Burke, Workforce Investment Division Chief, at (916) 654-7111 or Liz Clingman, at (916) 654-9699.

/S/ BILL BURKE
Chief

Attachments

1. [WIA Title 1 Performance](#) (PDF)
2. [WIA Performance Measures Matrix Relating The Measurement Quarter to Unemployment Insurance Base Wage Data Availability](#) (PDF)
3. [WIA 1998 Establishment of Performance Goals and Renegotiation of Goals at the State and Local Level](#) (PDF)
4. [Timeline for Renegotiations](#) (PDF)